














Leicestershire County Council
Adult Social Care Outcomes Framework (ASCOF)
Performance 2013-14

| ID / Change | Measure | LCC 11/12 | LCC 12/13 | LCC 13/14 | | Bottom Quartile | Third Quartile | Second Quartile | Top Quartile |
|--|---|-----------|-----------|-----------|-------|-----------------|----------------|-----------------|--------------|
| Domain 1 - Enhancing quality of life for people with care and support needs | | | | | | | | | |
| 1A  | Social care-related quality of life | 18.3 | 18.9 | 19.0 | 11/12 | <18.4 | <18.8 | >18.8 | >19.2 |
| | | | | | 12/13 | <18.5 | <18.9 | >18.9 | >19.2 |
| | | | | | 13/14 | <18.6 | <18.9 | >18.9 | >19.2 |
| 1B  | Proportion of respondents who felt they had control over their daily life | 66.1% | 74.4% | 75.0% | 11/12 | <72.1% | <75.9% | >75.9% | >77.9% |
| | | | | | 12/13 | <73.2% | <75.8% | >75.8% | >78.5% |
| | | | | | 13/14 | <73.7% | <76.5% | >76.5% | >78.9% |
| 1C (Pt I)  | Percentage of SUs and carers receiving support as SDS | 39.2% | 50.5% | 51.3% | 11/12 | <36.2% | <43.7% | >43.7% | >53.3% |
| | | | | | 12/13 | <47.9% | <58.5% | >58.5% | >70.3% |
| | | | | | 13/14 | <54.5% | <66.1% | >66.1% | >75.7% |
| 1C (Pt II)  | Percentage of SUs and carers receiving support via cash payments | 13.6% | 15.3% | 14.8% | 11/12 | <9.9% | <14.0% | >14.0% | >18.1% |
| | | | | | 12/13 | <11.7% | <16.2% | >16.2% | >21.9% |
| | | | | | 13/14 | <14.1% | <18.6% | >18.6% | >26.4% |
| N/A 1D  | Carer reported quality of life | N/A | 7.9 | N/A | 11/12 | N/A | N/A | N/A | N/A |
| | | | | | 12/13 | <7.7 | <8.1 | >8.1 | >8.4 |
| | | | | | 13/14 | N/A | N/A | N/A | N/A |
| 1E  | % of LD SUs aged 18-64 known to council in paid employment | 1.8% | 1.6% | 2.5% | 11/12 | <5.0% | <6.6% | >6.6% | >9.7% |
| | | | | | 12/13 | <4.9% | <6.9% | >6.9% | >9.9% |
| | | | | | 13/14 | <4.5% | <6.6% | >6.6% | >9.5% |
| 1F  | % of secondary mental health known adults in paid employment | 30.7% | 6.9% | 5.7% | 11/12 | <5.1% | <7.4% | >7.4% | >10.8% |
| | | | | | 12/13 | <4.8% | <6.7% | >6.7% | >9.4% |
| | | | | | 13/14 | <4.4% | <5.8% | >5.8% | >8.6% |







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| 1G  | % of LD SUs aged 18-64 known to council in settled accomodation | 47.7% | 61.6% | 61.1% | 11/12 | <65.5% | <71.3% | >71.3% | >77.5% |
| | | | | | 12/13 | <67.7% | <73.2% | >73.2% | >79.8% |
| | | | | | 13/14 | <69.7% | <75.4% | >75.4% | >80.4% |
| 1H  | % of secondary mental health known adults in settled accomm'd | 64.0% | 45.0% | 42.2% | 11/12 | <46.9% | <59.4% | >59.4% | >73.1% |
| | | | | | 12/13 | <47.1% | <66.9% | >66.9% | >79.0% |
| | | | | | 13/14 | <49.0% | <67.0% | >67.0% | >78.1% |
| N/A  | % of SUs felt they had as much social contact as they would like | N/A | N/A | 44.6% | 11/12 | N/A | N/A | N/A | N/A |
| | | | | | 12/13 | N/A | N/A | N/A | N/A |
| | | | | | 13/14 | <41.1% | <43.9% | >43.9% | >46.3% |



Domain 2 - Delaying and reducing the need for care and support

| | | | | | | | | | |
|---|--|-------|-------|-------|-------|--------|--------|--------|--------|
| 2A (Pt I)  | Permanent admissions of SUs aged 18-64 per 100,000 pop | 13.7 | 11.0 | 12.0 | 11/12 | >22.8 | >17.8 | <17.8 | <12.1 |
| | | | | | 12/13 | >19.0 | >14.2 | <14.2 | <10.3 |
| | | | | | 13/14 | >17.1 | >13.5 | <13.5 | <9.5 |
| 2A (PtII)  | Permanent admissions of SUs aged >65 per 100,000 pop | 690.8 | 798.1 | 756.2 | 11/12 | >826.3 | >691.6 | <691.6 | <590.0 |
| | | | | | 12/13 | >823.3 | >729.7 | <729.7 | <590.2 |
| | | | | | 13/14 | >772.7 | >673.0 | <673.0 | <573.4 |
| 2B (Pt I)  | % of OP disch'd from hosp. to reablement at home 91 days later | 77.9% | 78.6% | 78.6% | 11/12 | <79.7% | <85.1% | >85.1% | >88.9% |
| | | | | | 12/13 | <78.6% | <84.0% | >84.0% | >88.4% |
| | | | | | 13/14 | <79.7% | <85.2% | >85.2% | >89.4% |
| 2B (Pt II)  | % of OP disch'd from hosp. to reablement services | 2.9% | 2.9% | 3.0% | 11/12 | <1.9% | <3.1% | >3.1% | >4.9% |
| | | | | | 12/13 | <1.9% | <3.1% | >3.1% | >4.3% |
| | | | | | 13/14 | <2.1% | <3.1% | >3.1% | >4.4% |

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| 2C (Pt I)  | DToC (NHS/ Social care / NHS & social care) per 100,000 pop | 6.5 | 10.9 | 11.4 | 11/12 | >11.5 | >8.2 | <8.2 | <5.9 |
| | | | | | 12/13 | >11.3 | >8.3 | <8.3 | <5.9 |
| | | | | | 13/14 | >11.4 | >8.3 | <8.3 | <6.0 |
| 2C (Pt II)  | DToC (Social care / NHS & social care) per 100,000 pop | 1.9 | 2.1 | 2.4 | 11/12 | >4.6 | >2.8 | <2.8 | <1.6 |
| | | | | | 12/13 | >4.2 | >2.5 | <2.5 | <1.6 |
| | | | | | 13/14 | >3.7 | >2.2 | <2.2 | <1.4 |
| Domain 3 - Ensuring that people have a positive experience of care and support | | | | | | | | | |
| 3A  | % of SUs satisfied with their care and support | 58.4% | 67.9% | 60.1% | 11/12 | <59.2% | <62.8% | >62.8% | >66.4% |
| | | | | | 12/13 | <60.8% | <64.3% | >64.3% | >66.5% |
| | | | | | 13/14 | <61.6% | <64.7% | >64.7% | >66.9% |
| 3B  | Overall satisfaction of carers with social services | N/A | 43.3% | N/A | 11/12 | N/A | N/A | N/A | N/A |
| | | | | | 12/13 | <38.8% | <42.7% | >42.7% | >46.5% |
| | | | | | 13/14 | N/A | N/A | N/A | N/A |
| 3C  | % of carers who have been included or consulted in discussions about the person they care for | N/A | 75.6% | N/A | 11/12 | N/A | N/A | N/A | N/A |
| | | | | | 12/13 | <68.1% | <73.0% | >73.0% | >76.6% |
| | | | | | 13/14 | N/A | N/A | N/A | N/A |
| 3D*  | % of SUs who find it easy to find information | 67.2% | 70.3% | 68.0% | 11/12 | <71.5% | <74.7% | >74.7% | >77.5% |
| | | | | | 12/13 | <68.8% | <71.8% | >71.8% | >74.7% |
| | | | | | 13/14 | <72.0% | <74.4% | >74.4% | >77.3% |

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| Domain 4 - Safeguarding adults whose circumstances make them vulnerable and protecting from avoidable harm | | | | | | | | | |
|  4A | % of SUs who feel safe | 59.2% | 60.3% | 67.3% | 11/12 | <60.5% | <63.6% | >63.6% | >68.0% |
| | | | | | 12/13 | <61.1% | <65.2% | >65.2% | >68.8% |
| | | | | | 13/14 | <62.6% | <66.0% | >66.0% | >70.0% |
|  4B | % of SUs who say that services have made them feel safe | 81.8% | 89.3% | 90.4% | 11/12 | <69.5% | <77.4% | >77.4% | >82.4% |
| | | | | | 12/13 | <73.3% | <79.8% | >79.8% | >84.0% |
| | | | | | 13/14 | <74.5% | <80.6% | >80.6% | >85.6% |

* In 2011/12 and 2013/14 responses are from service users only. In 2012/13 the measure includes responses from both service users and carers.